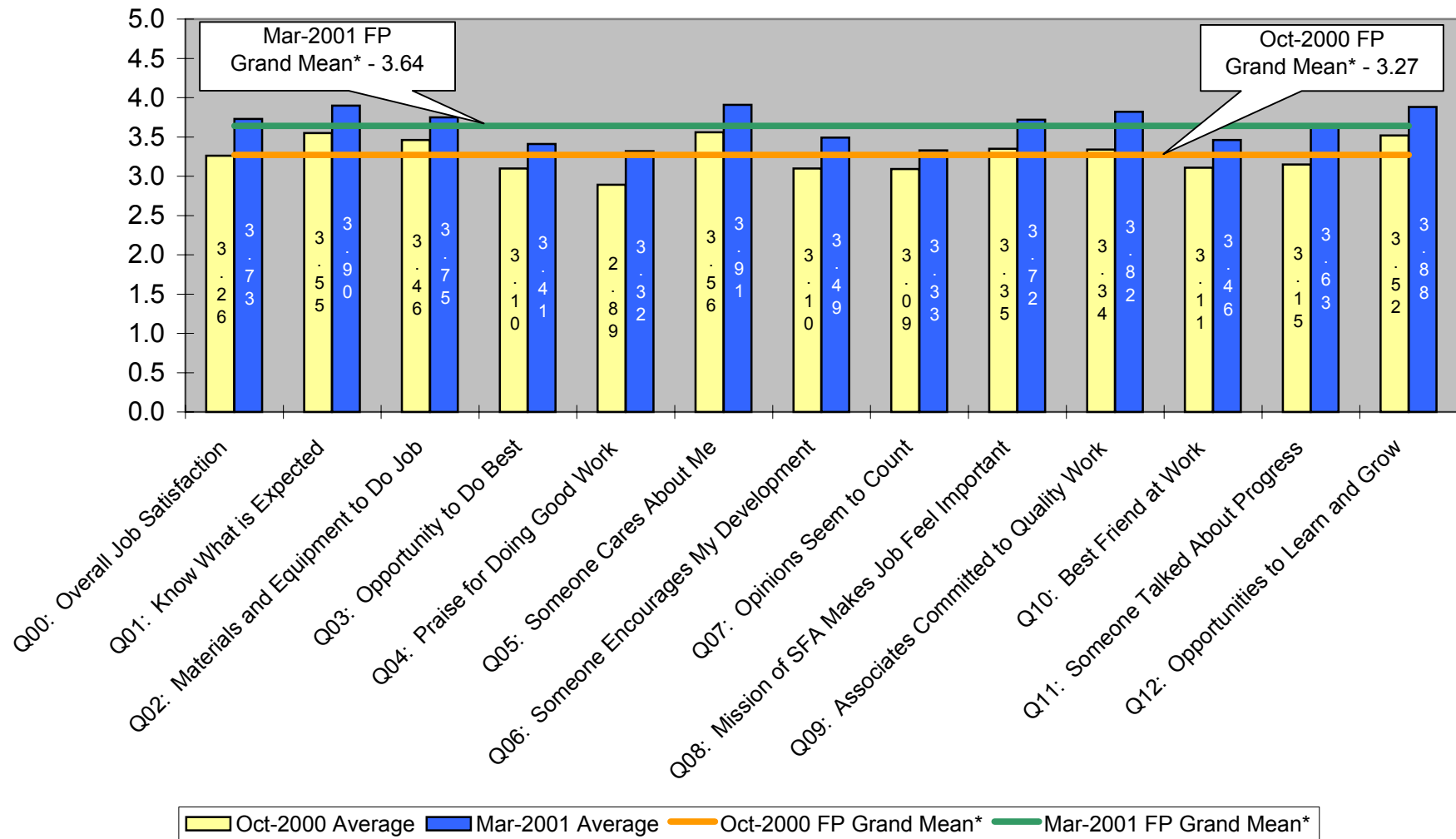


Average Scores by Question Financial Partners



* Grand Mean is the average of Q01 - Q12.